



## Medicare two-way claim/change of address form

### Section 1 Member's details

- Name of the private health fund
- Health fund membership number
- Member's family name
- Member's first name
- What is your current mailing address?  
  
  
 Postcode
- Is this your permanent mailing address? Yes  No   
If 'yes' your membership records will be updated to reflect this.
- What is your daytime telephone number? ( )

### Section 2 Claiming the fund medical gap benefit

- Do you wish to claim the fund medical gap benefit? Yes  No   
*(Please refer to important information section)*
- For medical gap claims, the hospitalisation was from:  
 /  /  to  /  /  at
- Was the treatment rendered at a public hospital? Yes  No
- Did you elect to be treated as a private patient? Yes  No

### Section 3 Electronic funds transfer (EFT)

If you want to receive payment by EFT into a nominated financial institution account please provide details below. (Note: EFT facilities may not be offered by all private health funds.)

- Name account is held in:
- BSB number (6 digits in total)       Financial institution account number (up to 9 digits only)            
*(If you are unsure of the BSB number, please contact the financial institution where the account is held.)*
- Ancillary claims *(Please refer to important information section)*

Patient's first name	For services provided by	Account paid Yes/No

### Section 4 Claimant's declaration

I hereby claim benefits for the professional services to which this claim relates and I declare that:

- I have paid for, or am liable to pay, the expenses for these services
- there is no entitlement to claim compensation or damages from any other source
- the services were not for the purpose of health screening, superannuation entry or a health examination requested by an employer
- to the best of my knowledge and belief all the information in this claim is true and correct.

I authorise my private health fund to contact the provider of any professional service for clarification of any details in this claim.

I authorise Medicare Australia to forward my Medicare statement of benefit for in-hospital services associated with the attached Medicare claim form and my banking details electronically or manually to my private health fund.

I authorise Medicare Australia to check the fund membership number(s) on this form against the membership number(s) provided to Medicare Australia by my private health fund as part of the Federal Government 30% Rebate scheme.

Signature of claimant:

Date:  /  /

## Important information

### What is the fund medical gap benefit?

The fund medical gap benefit is the difference between the Medicare rebate and the Medicare Schedule fee that your health fund will pay for in-hospital services.

### Ancillary claims (such as dental and physiotherapy)

Ancillary claims, including dental, optical and physiotherapy, do not attract a Medicare benefit. However, as part of the Medicare two-way service, you are able to complete a Medicare two-way form, attach the original accounts/receipts and lodge your ancillary claim at a Medicare office. Your claim will be forwarded to your private health fund for payment.

## Enquiries

For enquiries about Medicare claims call Medicare on 132 011. Please note that Medicare staff can advise you about participating funds but cannot answer private health fund enquiries.

If you have questions about private health fund claims, please contact your private health fund.

## Medicare two-way information

### What is Medicare two-way?

Medicare two-way is an Australian Government initiative designed to make lodging health claims easier for people with private health insurance. Under Medicare two-way you can lodge all your in-hospital and ancillary claims either with your participating private health fund or with Medicare.

There are over 50 funds participating in Medicare two-way. A complete list is available on the Medicare Australia website at [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au) (click on Your Health). You can also ask at your local Medicare office.

### How to lodge your Medicare two-way claim at a Medicare office

- complete a Medicare claim form and a Medicare two-way claim form—available at Medicare offices or on the Medicare Australia website at [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au)
- attach your original accounts and receipts if paid
- put the completed forms and attachments in the 'drop box'
- lodge with Medicare staff
- or post your claim to Medicare GPO Box 9822 in your capital city.

Medicare will pay your Medicare claim and forward your private health fund claim to your fund for processing. Private health fund payments will be paid by either electronic funds transfer (EFT) or cheque. You will need to check with your private health fund if they offer EFT facilities.

### How to lodge your Medicare two-way claim at a private health fund

- complete your private health fund's claim form
- complete a Medicare claim form (available from your private health fund)
- attach your original accounts, and receipts if paid
- lodge the forms with the private health fund staff.

Your private health fund will pay your private health fund benefit, and forward your Medicare claim to Medicare for payment via EFT or by cheque.